

KPC

KANSAS PAYMENT CENTER

Kansas Payment Center
P. O. Box 750080
Topeka, KS 66675-0080

Kansas
Department for Children
and Families

Strong Families Make a Strong Kansas

The Kansas Payment Center is funded by the
Kansas Department for Children and Families.

May 23, 2016

IMPORTANT INFORMATION ABOUT UPCOMING CHANGES TO YOUR KPC NOW VISA DEBIT CARD

This summer, the Kansas Payment Center (KPC) will be converting to KeyBank® for debit card services. As part of this transition, you will be issued a new debit card – the Key2Benefits® Card. Like your existing card, the Key2Benefits MasterCard will provide convenient, safe and secure access to your funds.



What do you need to do to prepare for this change?

Nothing at this time. If you've changed your name, moved or are planning to move soon and have not provided the KPC with your updated information, please call the KPC at 877-572-5722. The KPC will need to update your information to ensure your Key2Benefits Card is accurate and mailed to the correct address.

Should I stop using my KPC NOW VISA debit card?

NO, continue to use your existing card to access your funds. You will receive another notice in June to alert you of the exact date that your new Key2Benefits card will be mailed and when deposits will start going to your Key2Benefits card. Once deposits are made to the new Key2Benefits card, you can continue to use your KPC NOW Visa card until the balance is zero.

Will I be able to use the Key2Benefits card the same way I use my current debit card?

Yes. In fact, the Key2Benefits card offers even more ways for you to access and manage your funds without incurring a fee. The Key2Benefits card offers:

- No Charge for ATM withdrawals at KeyBank and Allpoint ATMs
- Free Point of Sale purchases, with the cashback option (at participating retailers) for PIN based transactions
- No Charge to transfer funds to a personal checking or savings account
- No Charge to contact Key2Benefits customer support
- Free account alerts via text or email

What are my other options for receiving my payments?

If you have a personal checking or savings account, the KPC recommends that you receive your payments via direct deposit into that account. Call the KPC at 877-572-5722 to request a Direct Deposit Authorization Form be mailed or faxed to you, or visit our website at kspaycenter.com to access a Direct Deposit Authorization Form. For direct access to our Direct Deposit Authorization Form, visit:

kspaycenter.com/forms/DirectDeposit_Enrollment_Form_English.pdf

You will receive another notice approximately **30 days** prior to receiving your new card. Please review that information carefully as it will provide instruction on what actions you will need to take to activate your card and have access to your funds. In the meantime, please contact the KPC at 877-572-5722 if you have any questions.

Thank you,

Kansas Payment Center